

Our Ref: 2017.08.001

**NHS Protect**  
4<sup>th</sup> Floor Skipton House  
80 London Road  
London  
SE1 6LH

Jim O'Dwyer

Email: [generalenquiries@nhsprotect.gsi.gov.uk](mailto:generalenquiries@nhsprotect.gsi.gov.uk)  
Website: [www.nhsbsa.nhs.uk](http://www.nhsbsa.nhs.uk)

21<sup>st</sup> September 2017

Dear Mr.O'Dwyer,

**Subject: FREEDOM OF INFORMATION REQUEST**

I refer to your request under the above legislation, which I received on 29<sup>th</sup> August 2017 for information about the following:

*'Please confirm that you do not hold the information I have requested (i.e. details of the rationale /reasoning underpinning the decision to decommission NHS Protect's security management functions wef 1/4/2017. My reason for asking is that, I consider that it would be very strange if NHS Protect did not get or keep a copy of the document(s).'*

I am writing to advise you that following a search of our paper and electronic records, I have established that the information you requested is not held by NHS Protect.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of my decision, you should write to:

Gordon Wanless  
Head of Internal Governance  
NHS Business Services Authority  
1<sup>st</sup> Floor  
Stella House  
Goldcrest Way  
Newburn Riverside Business Park  
Newcastle upon Tyne  
NE15 8NY

Details of how we will handle your review request are available on our website at:

<https://www.nhsbsa.nhs.uk/sites/default/files/2017-05/nhsbsa-internal-review-procedure.pdf>

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Authority.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 01625 545 745

Fax: 01625 524 510

Email: [enquiries@ico.gsi.gov.uk](mailto:enquiries@ico.gsi.gov.uk)

If you have any queries about this letter, please contact me. Please quote the reference number above in any future communications to make it easier for me to deal with your correspondence.

Yours sincerely

A handwritten signature in cursive script, appearing to read 'H. Moore', written in black ink.

Helen Moore  
Information Governance Officer